HRC Post Adoption Questionnaire

Please, consider taking the time to complete this questionnaire and return it in the self-addressed envelop. Your feedback is invaluable to The House Rabbit Connection. We would love to know what we are doing well but also where we can make changes to improve the adoption process. Thanks a bunch, for changing a rabbit’s life one (or two) rabbits at a time.

Name______________________________________________________________

Rabbit adopted________________________________________________________

E-mail________________________________________________________________

How did you hear about us? _____________________________________________

Did you first contact us by phone or e-mail? ________________________________

Approximately, how long was it before we got back to you? ________________

This time frame was satisfactory. (circle one)
Strongly agree  agree  neither agree nor disagree  disagree  strongly disagree.

Approximately, how long did it take for you to receive the adoption packet? ______

The information given to me by the HRC Educator was valuable. (circle one)
Strongly agree  agree  neither agree nor disagree  disagree  strongly disagree.

If you disagree, how can we improve the information we provided? ________________

______________________________________________________________________

From start to finish, how long did it take to adopt your rabbit? _________________

This time frame was satisfactory. (circle one)
Strongly agree  agree  neither agree nor disagree  disagree  strongly disagree.

If you disagree, how can we improve this time frame? ________________________

______________________________________________________________________
What was the most helpful part of the process? ________________________________
______________________________________________________________________
What was the least helpful part of the process? ________________________________
______________________________________________________________________
Are you confident that a good match was made between your household and your new rabbit? ________________________________________________________________
______________________________________________________________________
Would you recommend *The House Rabbit Connection, Inc.* to a friend or adopt from us again? ________________________________________________________________

Would you like someone from HRC to touch base with you? _________________

Additional comments: ____________________________________________________
______________________________________________________________________

Thank you for taking the time to complete this questionnaire.

*The House Rabbit Connection, Inc.*
Board of Directors